



SUNNYVALE OPTOMETRY

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In accordance with local and state authorities, Sunnyvale Optometry is scheduled to reopen our practice and resume all services on **Monday, August 3, 2020.***

The health and safety of our patients, guests, associates and staff is our highest priority, and we have implemented new safety protocols and procedures to minimize risk. These new measures are in accordance with the infection control recommendations and re-opening guidelines set forth by the U.S. Centers for Disease Control and Prevention (CDC), Santa Clara County Public Health, American Optometric Association (AOA), and the Occupational Safety and Health Administration (OSHA). We will continue to watch for communications and information from these agencies to ensure that we have the most up-to-date guidance, policies and safety protocols in place.

Some of the Changes You Will See:

- All doctors and staff will be wearing personal protective equipment (PPE) and all patients and visitors will be required to wear their own protective mask or facial covering upon entering the facility.
- We have installed protective shields in the examination rooms and numerous sneeze guards throughout the office.
- All eyeglass frames touched will be sanitized before being placed back on shelves.
- Our office staff will communicate with you beforehand via phone/email to ask you some ***pre-screening questions***. If you are unwell, have a fever, or have been in contact with others who are symptomatic, please reschedule your appointment and seek medical care.
- Our office staff will take the temperature of every employee, patient and patron upon entering the office with a ***no-touch thermometer*** and give each individual a pre-screen questionnaire.
- We will provide ***hand sanitizer*** at the entrance, waiting area and throughout the office. We ask that you use hand sanitizer upon arrival and again before you depart.
- We have reduced the number of patients and guests inside the office to allow for ***social distancing***, however special exceptions may apply.
- We have reduced the number of exams/office visits and extended the time in between patients to allow for extensive sanitization.
- Curbside pickup/drop-off service is available upon request.
- For your convenience, we have ***touch-less payment options*** such as Apple pay and Android pay.

Please call our office at **(408) 245-6212** or email us at office@sunnyvaleoptometry.net if you have further questions.

We look forward to seeing you.

** All dates and policies are subject to change without further notice.*